



Utility Transfer Form

The Transfer Utilities form below is to be filled out only when transferring utility services from one Springville residence to another Springville residence. Springville City does not connect or disconnect utilities on weekends or holidays. Work orders are processed Monday thru Friday. Dates requested for a weekend or holiday will be processed on the next business day.

If you are moving to a city other than Springville, please terminate your utility services with Springville City by filling out the Termination of Utilities form on springville.org

You will need to contact the city you are moving to directly to sign-up for their utility services.

If you are moving from another city to Springville City and would like to sign up for Springville City utilities, please sign up on Xpress Bill Pay. Find the link on springville.org under the utilities tab

Email

Applicant 1

First and last name

Applicant 2

First and last name of spouse/partner

Address in Springville you are moving from



Date you would like utility services disconnected at old address

mm/dd/yyyy

Address in Springville you are moving to

Date you would like utilities connected at new address

mm/dd/yyyy

Applicant 1 birthday

mm/dd/yyyy

Applicant 1 Drivers License number

Mailing address

Street address

Address line 2

City

State

ZIP Code



Applicant 1 phone number

Applicant 2 phone number

Applicant 1 email address

Emergency contact name

Someone who doesn't live with you

Emergency contact phone number

GENERAL TERMS AND CONDITIONS: Services shall be provided in accordance with State law and municipal ordinances and resolutions as requested on the application at rates as established by the Comprehensive Fee Schedule set by the Springville City Council. The City shall not be responsible for failure to deliver services by reason of strikes, accidents, acts of God, weather conditions, natural disasters - whether declared or undeclared, state or other governmental regulations, electrical outages, water shortage, wear-and-tear to utility infrastructure, or any other act beyond City's control. CUSTOMER shall pay such fees and deposits as shall be established by the Springville City Comprehensive Fee Schedule and shall further be subject to termination of services upon non-payment or failure to comply with rules, regulations, ordinances or laws as established by the City. CUSTOMER acknowledges and agrees to pay minimum charges, even in the event that the premises are vacant. The CUSTOMER may eliminate minimum charges only by requesting the city to terminate service. CUSTOMER agrees to pay a reinstatement fee, as set by the City, to restore electric power service and water services. Utility deposits will be held without interest for an indefinite period of time. CUSTOMER agrees to be bound by the utility policy of the City and also the terms and conditions of the Rate Schedule and to pay applicable rates as established in the Comprehensive Fee Schedule by the City Council. A tenant deposit is held until tenant moves. At that time, it will be applied to the account, and any unused portion will be refunded. In the event payment is late, a 1% late fee will be assessed. There will be a fee charged as established in the Comprehensive Fee Schedule on all returned checks, and CUSTOMER agrees to pay the same. Utility service is subject to City ordinances and policies established by the Springville City Council. The City requires free unobstructed access to electric, water and pressurized irrigation meters at all times. In the event this account is placed with an attorney for collection, either with or without suit, CUSTOMER shall be responsible for all court costs and reasonable attorney's fees incurred thereby. In the event this account is placed with a collection agency for collection, CUSTOMER shall be responsible for all collection costs incurred including a collection fee of up to 40%, pursuant to the provisions of Utah Code Ann. §12-1-11. CUSTOMER hereby warrants and affirms that the information provided on the application is true and correct to the best of their knowledge. FAILURE TO PROVIDE TRUE AND ACCURATE INFORMATION MAY SUBJECT YOU TO CRIMINAL PROSECUTION UNDER UTAH CODE SECTION 76-8-504. Customer also affirms, understands, and agrees to comply with provisions of this utility contract. Federal law requires that we establish your identity, by viewing an acceptable form of picture identification as outlined in our identity theft prevention policy. By submitting this application you are authorizing us to obtain information to validate your identity.



I have read the statement above and authorize Springville City to transfer utility services as indicated above.

By signing or typing my name, I acknowledge that all information provided is true and correct to the best of my knowledge.